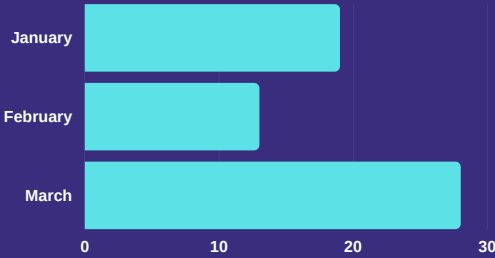


GREAT RIVERS 2-1-1

2020 Community Shelter Referrals

January 1, 2020-August 31, 2020:
126 Unmet Community Shelter Needs

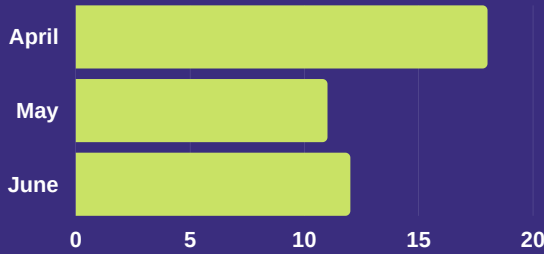
2020 Quarter 1



First Quarter:

279 Total Community Shelter Calls
60 Unmet Community Shelter Needs

2020 Quarter 2



Second Quarter:

227 Total Community Shelter Calls
41 Community Shelter Unmet Needs

Great Rivers 2-1-1 is a community service of Gundersen Health System and United Way that provides the public with human service information, referrals, and a crisis line. Great Rivers 2-1-1 is available 24/7.



Great Rivers 2-1-1
Get Connected. Get Help.

Tracking Needs

January 1, 2020-August 31, 2020:

2020 COMMUNITY SHELTER REFERRAL CALLS

Community Shelters provide a temporary place for individuals or families experiencing homelessness to sleep, eat, and shower.



There were 749 Total Calls to Great Rivers 2-1-1 for Community Shelter January 1st-July 31st. Of those 749 community shelter calls, 126 were unmet needs.

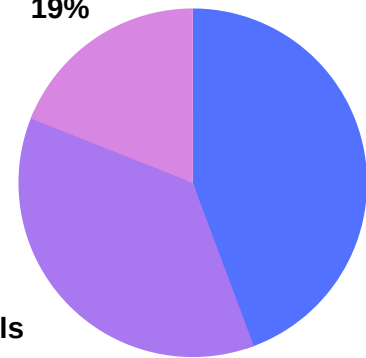
Top 3 Unmet Needs Reasons:

1. Program not Accepting New Applications = 35 Calls

2. Caller Refused Referral = 29

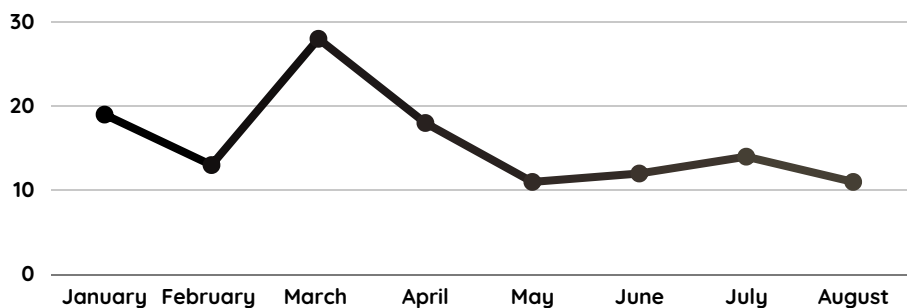
3. Ineligible- Household Structure Does not Fit Program Criteria = 15

15 Calls
19%



35 Calls
44.3%

29 Calls
36.7%



January 1 - August 31, 2020

126 unmet needs calls for Community Shelter